

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 30th day of September' 2021
C.G. No.21/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Y. Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

B.Bhaskar Reddy,
C/o.B. Srinivasulu Reddy,
P. Kothakota,
Puthalapattu (M),
Chittoor Dt.

Complainant

AND

1. Executive Engineer/O/Chittoor Town
2. Superintendent Engineer/O/Tirupati

Respondents

ORDER

1. The case of the complainant is that he is having AGL service connection No.5111412000252 P. Kothakota, Puthalapattu (M). On 31.10.2014 Distribution transformer and cable were stolen, FIR.No. 182/2014 was registered. In spite of his repeated requests, the Distribution Transformer and cable were not provided. Mr. G. Gurrappa and V. Balaji Naidu are also having AGL services under same Distribution Transformer. They also gave

DESPATCHED

No.21/2021-22/Tirupati Circle

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DATE

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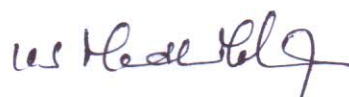
representation. On 09.1.2021 Superintending Engineer/O/Tirupati also sanctioned the Distribution Transformer but till it was not arranged.

2. EE/O/Chittoor submitted his written submission stating that estimate T-0420-05-01-21-04-002 for replacement of 1 No. 25 KVA DTR which was stolen in the fields of P. Kothakota Village belong to B. Bhaskar Reddy (complainant herein) was sanctioned by SE/O/Tirupati vide Sanction. No.SE/O/TPT/T& D No.187/20-21/D.No.238 Dt.09.02.2021. The Distribution Transformer will be issued to the complainant based on the priority, subject to availability and allotment of Distribution Transformer by higher authorities.
3. Personal hearing through video conferencing was conducted on 22.09.2021. Complainant was heard through phone as he was not able to connect to video conferencing due to network problem. Respondents present.
4. Respondent.No.1 though filed written submission he did not mention the Serial Number of the complainant in the list for erection /replacement of DTR. Respondent No.2 assured that DTR will be provided within 2 months.
5. Complainant stated that though DTR was stolen along with cable but in FIR it was only mentioned that cable wire only was stolen, he was not having DTR since 2014 and that date has to be reckoned for determination of the priority.

6. Complainant did not present complaint before this forum earlier , so also he did not present any written complaint to the concerned officers that Distribution Transformer was also stolen in the year 2014 and no replacement was made. So the contention of the complaint that his priority has to be reckoned from the year 2014 cannot be considered.
7. Respondents are directed to erect the Distribution Transformer within 2 months from the date of this order and submit compliance report within 15 days thereon.
8. Accordingly the complaint is disposed off.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 30th September'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office,
Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan,
Red Hills, Lakdikapool, Hyderabad- 500 004.